



# GMP Webinar Quality KPIs

Date:  
Tuesday, 28 July 2020, 14.30 -16.00 h CEST

Speaker:  
Christof Langer, OSConsulting

ECA has entrusted  
CONCEPT HEIDELBERG with the  
organisation of this webinar.

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## Background

So-called Key Performance Indicators (KPIs) are used to check how successfully certain activities are carried out in companies and whether targets are met or not. These can be process KPIs, business KPIs, but also quality KPIs.

The correct use of quality KPIs can help companies to better understand, control and further improve GMP-relevant processes. This applies to manufacturing processes as well as to GMP compliance. And both are important for the continuity of operations and supply capability. A suitable system of KPI can also help to reduce quality costs.

## Educational Objectives

- Principles
- Meaningful application in the pharmaceutical industry
- Effectiveness evaluation and continuous improvement
- Various examples

## Target Audience

This webinar is aimed at all those who deal with KPIs and are looking for solutions and/or optimisation possibilities.

## Speaker



### Christof Langer, OSConsulting

Christof Langer is a biotechnologist and business economist, certified risk manager as well as Lean Six-Sigma Black Belt and a certified pharmaceutical auditor. Since 2009 he is an independent consultant and co-founder of biotechnology start-up companies in the field of allergy and oncology. Prior to that he was Managing Director at Baxter BioScience (now Shire) in Switzerland and the Czech Republic, responsible for operations.

## Fees (plus VAT)

Single participation: € 199,- for ECA Members

Single participation: € 249,- for non-ECA Members

(This fee does not include the ECA Membership. You will find more about the ECA Membership at

<https://www.gmp-compliance.org/about-the-academy>).

## Participation of a Group

You have colleagues who also want to participate in the webinar? Then register yourself and your colleagues as a GROUP! You can view the webinar either together (e.g. in a conference room, etc.) or also each individually on your own PC.

## Group Participation (fee per person):

3-10 Persons € 211,65

11-20 Persons € 186,75

more than 20 Persons € 161,85

## Registration

By mail, fax, e-mail or online on the Internet at

<https://www.gmp-compliance.org/>. In order to avoid misunderstandings, please indicate the exact address and the full name of the participant. You will receive your access data by e-mail in due time prior to the event.

## Technical Requirements

For our webinars, we use Cisco WebEx, one of the leading suppliers of online meetings. At <http://www.webex.com/test-meeting.html> you can check if your system meets the necessary requirements for the participation at a WebEx meeting and at the same time install the necessary plugin. Please just enter your name and email address for the test. If the installation is not possible because of your rights for the computer system, please contact your IT department. WebEx is a standard nowadays and the necessary installation is fast and easy.

## Presentation/Certificate

The presentation will be made available to you prior to the Webinar as a PDF file. After the Webinar, we will automatically send you a certificate of participation.

## Organisation/Contact

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## Do you have any questions?

For questions regarding content please contact:

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**Registration for the GMP-Webinar: "Quality KPIs"**  
**on Tuesday, 28 July 2020, 14.30 -16.00 h CEST**

**Speaker: Christof Langer, OSConsulting**

Please fax to CONCEPT HEIDELBERG, +49 (0)6221 / 84 44 34 or you register online at [www.gmp-compliance.org](http://www.gmp-compliance.org).

Please tick:

- ☐ **Single Participation**
- ☐ **Group Participation**
- ☐ 3-10 Persons
- ☐ 11-20 Persons
- ☐ more than 20 Persons

**Important:**  
**Deadline for registration is**  
**12 noon on 27 July 2020**

Title, First Name, Last Name

Company

Department

VAT ID No. (mandatory)

Street

Postal Code/City

Phone

Fax

**E-Mail (mandatory for your registration)**

### General Terms and Conditions

If you cannot attend the conference you have two options:

1. We are happy to welcome a substitute colleague at any time.

2. If you have to cancel entirely we must charge the following processing fees:

Cancellation until 2 weeks prior to the conference 10 %, until 1 week prior to the conference 50 %, within 1 week prior to the conference 100 %.

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