



GMP Webinar

Key Figures in Analytical Laboratories

How to translate a Strategy into Lab Metrics

Date:
Tuesday, 16 March 2021, 14:00 – 15:30 h CET

Speaker:
Dr Karl-Heinz Bauer, Boehringer Ingelheim



ECA has entrusted
CONCEPT HEIDELBERG with the
organisation of this webinar.

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Background

Today, a laboratory manager working in the pharmaceutical industry or in a contract/service laboratory has to fulfill a large number of business management tasks in addition to the GMP and FDA requirements. This includes the collection, calculation & interpretation of key figures, which requires knowledge that is not, or only very superficially, covered in scientific training or the course of university studies in natural sciences.

Educational Objectives

The following topics are addressed:

- Purpose and target of laboratory key figures
- Opportunities, chances and limits of key figures
- Terms and definitions
 - Strategy
 - Balanced Scorecard (BSC)
 - Key Performance Indicator (KPI)
- Examples of laboratory key figures
 - Laboratory error rate
 - On-time delivery rate
 - Cost allocation rate
 - Laboratory performance
 - Workforce training rate

Target Audience

This webinar is designed for all those who deal with key figures in the analytical laboratory or want to get an overview on the efficient practical implementation. Those are for example persons working in

- Incoming goods control,
- Control of finished drug products,
- Analytical development,
- Chemical and food industry,
- Contract laboratories.

This webinar also addresses Qualified Person (QPs), Heads of Quality Control, laboratory managers and persons responsible for the QA and QC of internal or external control laboratories.

Speaker



Dr Karl-Heinz Bauer
Boehringer Ingelheim International GmbH

Dr Bauer holds a PhD in pharmaceutical engineering and has been with Boehringer Ingelheim for more than 25 years. He has held various senior management positions in quality assurance, quality control and pharmaceutical manufacturing. During this time, he successfully introduced the Continuous Improvement Process into the quality department. In addition, he was responsible for the balanced scorecard of the quality unit.

Since January 2020, he has taken over a strategic, international quality management position. In addition to that, Dr Bauer works now for many years as a speaker, consultant and coach in the pharmaceutical industry.

Registration for the GMP Webinar: Key Figures in Analytical Laboratories on Tuesday, 16 March 2021, 14:00 – 15:30 h CET

Speaker: Dr Karl-Heinz Bauer

Please fax to CONCEPT HEIDELBERG, +49 (0)6221 / 84 44 34 or you register online at www.gmp-compliance.org.

Fees (plus VAT)

Single participation: € 249,- for ECA Members

Single participation: € 299,- for non-ECA Members

(This fee does not include the ECA Membership. You will find more about the ECA Membership at <https://www.gmp-compliance.org/about-the-academy>).

Participation of a Group

You have colleagues who also want to participate in the webinar? Then register yourself and your colleagues as a GROUP! You can view the webinar either together (e.g. in a conference room, etc.) or also each individually on your own PC.

Group Participation (fee per person):

3-10 Persons € 254,15

11-20 Persons € 224,25

more than 20 Persons € 194,35

Registration

By mail, fax, e-mail or online on the Internet at <https://www.gmp-compliance.org>. In order to avoid misunderstandings, please indicate the exact address and the full name of the participant. You will receive your access data by e-mail in due time prior to the event.

Technical Requirements

For our webinars, we use Cisco WebEx, one of the leading suppliers of online meetings. At <http://www.webex.com/test-meeting.html> you can check if your system meets the necessary requirements for the participation at a WebEx meeting and at the same time install the necessary plug-in. Please just enter your name and email address for the test. If the installation is not possible because of your rights for the computer system, please contact your IT department. WebEx is a standard nowadays and the necessary installation is fast and easy.

Presentation/Certificate

The presentation will be made available to you prior to the Webinar as a PDF file. After the Webinar, we will automatically send you a certificate of participation.

Organisation/Contact

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Do you have any questions?

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Please tick:

- **Single Participation**
- **Group Participation**
 - 3-10 Persons
 - 11-20 Persons
 - more than 20 Persons

**Important:
Deadline is 12.00 noon on
15 March 2021**

Title, First Name, Last Name

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E-Mail (mandatory for your registration)

General Terms and Conditions

If you cannot attend the conference you have two options:

1. We are happy to welcome a substitute colleague at any time.

2. If you have to cancel entirely we must charge the following processing fees:

Cancellation until 2 weeks prior to the conference 10 %, until 1 week prior to the conference 50 %, within 1 week prior to the conference 100 %.

CONCEPT HEIDELBERG reserves the right to change the materials, instructors, or speakers without notice or to cancel an event. If the event must be cancelled, registrants will be notified as soon as possible and will

receive a full refund of fees paid.

Terms of payment: Payable without deductions within 10 days after receipt of invoice.

Important: This is a binding registration and above fees are due in case of cancellation or non-appearance.

If you cannot take part, you have to inform us in writing. The cancellation fee will then be calculated according to the point of time at which we receive your message. In case you do not appear at the event without having informed us, you will have to pay the full registration fee, even if you have not made the payment yet. Only after we have received your payment, you are entitled to participate in the conference (receipt of payment will not be confirmed!)