



Speakers



Dr Christopher Burgess
Chairman of the ECA Analytical
Quality Control Group



Dr Markus Dathe
F. Hoffmann-La Roche AG,
Switzerland



Dr Bob McDowall
Member of the ECA IT Compliance
Interest Group

Data Integrity Quality Over- sight in the QC Laboratory

Ensuring Data Integrity

16/17 June 2020 | Hamburg, Germany



Post-Conference Workshop Audit Trail Review for CDS / Laboratory Systems
on 18 June 2020, Hamburg, Germany

Highlights

- Regulatory Guidance for Data Integrity Quality Oversight
- Knowing and Managing Data Integrity Risks
- Role of Quality Assurance in Control of Master Templates and Blank Forms
- Case Study: Handling Data Integrity Concerns
- Data Integrity Audits:
 - Priority and Frequency
 - Coverage
- Data Integrity Investigation:
 - Determining the Scope
 - Findings, Root Causes and CAPAs
- Data Process Mapping
- Raising Data Integrity Concerns
- PLUS 6 Workshops

All participants get a free copy of
the current version of the ECA „Data
Governance and Data Integrity for
GMP Regulated Facilities“ Guidance

Objective

The involvement of Quality Assurance in ensuring data integrity in GMP regulated laboratories is discussed in both the PIC/S and WHO guidance documents. However, turning guidance document recommendations into practice can be difficult, especially if members of QA are not familiar with the topics covered in these guides. This two-day, interactive workshop-based course is intended to fill this gap in the training spectrum. After an introduction covering the scope and regulatory requirements of quality oversight for GMP regulated laboratories there are presentations, discussions and workshops on the main topics of the course:

- Understanding process and record risk by using data process mapping
- Controlling master templates and blank forms
- Raising and handling data integrity concerns
- Data integrity audits
- Data integrity investigations

The workshop material is based on case studies so that attendees can work with real world examples and gain experience that they can take back to their own organisations.

Background

Data integrity is a major topic in the pharmaceutical industry and organisations supporting it such as contract research and manufacturing organisations. The regulatory focus has been in Quality Control and Analytical Development laboratories working to GMP especially since 2012 with the updated FDA Compliance Programme Guide 7346.832 for Pre-Approval Inspections. This guide has as objective 3 the data integrity audit. Therefore, it is important that Quality Assurance be aware of the FDA approach as well as ensuring that laboratory activities are under control, compliant and ensure data integrity.

Target Audience

- Managers and staff from Quality Control and Analytical Development Laboratories of pharmaceutical companies
- Contract Research Organisation and Contract Manufacturing Organisation laboratory personnel
- Quality Assurance staff involved in reviewing laboratory data or performing data integrity audits
- Auditors (internal and external) responsible for performing self-inspections or external audits and needing to understand and assess data integrity

Programme

Introduction to the Course

- What will be covered in the course
- Introduction to the teaching team
- Roles of Quality Assurance and Quality Control defined and discussed

Regulatory Guidance for Data Integrity Quality Oversight

- Review of data integrity guidances: PIC/S, WHO, EMA, MHRA, GAMP Guide for quality assurance role in data integrity and data governance
- Building a framework for quality oversight for Data Integrity (DI) in a GMP analytical laboratory within the QMS
- How culture can impact data integrity
- Identifying key QA roles in the Data Integrity programme

Knowing and Managing Data Integrity Risk

- Data Process Mapping for Paper and Computerised Processes in the laboratory
- Identifying risk to records and mitigating them



Workshop 1: Data Process Mapping

- Review of data process maps for paper and hybrid process
- Identification of record and data integrity risks
- Proposals for risk mitigation
- Course feedback and discussion

Role of Quality Assurance in Control of Master Templates and Blank Forms

- Overview of regulatory guidance for blank forms – 1993 to date
- Process flows for master templates and blank form use
- Identifying the QA role in the process
- Look at alternative options from paper

Raising Data Integrity Concerns

- Process for handling concerns outlined
- Confidentiality of the people and process
- How to handle whistle blowers



Workshop 2: Handling Data Integrity Concerns; a Case Study

- How should a concern be raised and to whom?
- How will the matter be kept confidential?
- Generating a high-level scope and action plan

Overview of Data Integrity Audits and Investigations

- Regulatory guidance
- Approaches for DI audits – computer system inventories, paper processes and critical data identified
- Preventing overlap with computer system periodic reviews
- Dealing with data integrity violations: the DI investigation



Workshop 3: Identifying Data Integrity Audit Priority and Frequency

- From a list of processes and systems attendees will identify the priority order of processes and systems to be audited
- From the priority, the audit schedule will be developed
- Frequency of DI audit of critical systems and paper processes



Workshop 4: Developing the Data Integrity Audit Coverage

- Scope of the data integrity audit
- What will you audit?
- How will you audit a computerised system vs. a paper process?



Workshop 5: Data Integrity Investigation – Determining the Scope

- A data integrity violation has been found during a data integrity audit and an investigation is to be launched
- In a facilitated discussion, the course will define the scope and boundaries of the investigation



Workshop 6: Data Integrity Investigation – Findings, Root Cause and CAPAs

- A list of findings from the investigation will be given and attendees must determine if they are poor data management errors or falsification
- Identification of the root cause
- What are the CAPAs: immediate fixes and long-term remediation actions?



Post-Conference Workshop Audit Trail Review for CDS/Laboratory Systems on 18 June 2020

Programme

Why is an Audit Trail and its Review important?

- Part 11 and Annex 11 / Chapter 4 requirements for audit trail
- Regulatory requirements for audit trail review
- Guidance documents for audit trail review
- Do I really need an audit trail?
- Static data and dynamic data impacts on audit trail functionality

When is an Audit Trail not an Audit Trail?

- What do we look for in an application for auditing?
- Pros and cons for event logs and audit logs?
- Audit trail(s)?
- Part 11 compliant system – does this help data integrity?

Workshop 1: Which Audit Trail to review?

Attendees will be presented with an overview of the audit trails within an application and the content of each one. Which audit trails should be reviewed and when in the context of the work performed by the laboratory data system?

What are GMP-Relevant Data?

- Annex 11 requires that audit trails monitor GMP-relevant data – what are GMP relevant data?
- What are critical data?

Workshop 2: Identifying GMP Relevant Data

Attendees will be presented with a list of records to identify if they are GMP records and how critical they are to help focus the second person review of audit trail data.

Review of Audit Trail Entries

- What are we looking for in an audit trail review?
- Process versus system: avoiding missing data integrity issues
- Regulatory requirement is “frequent review” of audit trails
- What do we need to validate and what to check?
- Suspected data integrity violation - What do we need to do?

Workshop 3: Reviewing Audit Trail Entries

Attendees will be provided with the output of an audit trail to review and see if any potential issues are identified for further investigation.

Controls to aid Second Person Review of Audit Trails

- Procedural controls for data review
- Technical considerations for audit trail review e.g. identifying data that has been changed or modified – how the system can help documenting the audit trail review has occurred
- Review by exception – how technical controls can help
- Have you specified and validated these functions?

Speakers



Dr Christopher Burgess
Burgess Analytical Consultancy Ltd., UK -
Chairman of the ECA Analytical Quality
Control Working Group

He is a Chartered Chemist and has more than 40 years' experience in the pharmaceutical industry initially with Glaxo in Quality Assurance and Analytical R&D and then in international consultancy. He is a "Qualified Person" in the European Union and a member of the European QP Association advisory board. He was appointed to the United States Pharmacopoeia's Council of Experts 2010 to 2015 and re-elected 2015 to 2020 for and is a visiting professor of the University of Strathclyde's School of Pharmacy and Biomedical Sciences (SIPBS). In addition, he is the chairman of the ECA Analytical Quality Control Group and a member of the Executive committee of European Compliance Academy. He is also a member of the USP Expert Panel on Validation and Verification entrusted to revise General Chapters <1224>, <1225> and <1226>.



Dr Markus Dathe
F. Hoffmann-La Roche AG, Basel,
Switzerland

Analytical and Process Chemist with more than 20 years of practical experience in laboratory, quality and informatics functions. Markus held several positions in life sciences and pharma operations of Novartis since 1997, joined Siegfried in 2006 and is GMP Coordinator in the Small Molecules Technical Development of Roche since 2011. He had been successfully leading global projects in the area of CDS, LIMS and QMS.



Dr Bob McDowall
R D McDowall Ltd., Bromley, Kent, UK

Analytical chemist with over 40 years' experience including 15 years working in the pharmaceutical industry; Bob has been a consultant for over 25 years. He has been involved with the validation of computerised systems for over 30 years and has recently published the second edition of Validation of Chromatography Data Systems. Bob is the writer of the Questions of Quality (LC-GC Europe) and Focus on Quality (Spectroscopy) columns and is a member of the Editorial Advisory Boards of several Journals. He was a contributor to the GAMP Good Practice Guide for Validation of Laboratory Systems, second edition and is a core industry member of the GAMP Data Integrity SIG. He is an SME for input and review of the GAMP Guide on Records and Data Integrity. His latest book is Data Integrity and Data Governance: Practical Implementation for Regulated Laboratories.

Dates

Data Integrity Quality Oversight in the QC Laboratory

Tuesday, 16 June 2020, 09.00 – 18.00 h

(Registration and coffee 08.30 h - 09.00 h)

Wednesday, 17 June 2020, 08.30 h – 16.00 h

Post Conference Workshop Audit Trail Review for CDS / Laboratory Systems

Thursday, 18 June 2020, 09.00 h - 16.00 h

(Registration and coffee 08.30 h - 09.00 h)

Venue of both events

Barceló Hotel Hamburg

Ferdinandstrasse 15

20095 Hamburg, Germany

Phone +49 (0) 40 22 63 62 0

Email hamburg@barcelo.com

Fees (per delegate, plus VAT)

Data Integrity Quality Oversight in the QC Laboratory

ECA Members € 1,590

APIC Members € 1,690

Non-ECA Members € 1,790

EU GMP Inspectorates € 895

The conference fee is payable in advance after receipt of invoice and includes conference documentation, dinner on the first day, lunch on both days and all refreshments. VAT is reclaimable.

Data Integrity Quality Oversight in the QC Laboratory + Audit Trail Review for CDS/Laboratory Systems

ECA Members € 2,190

APIC Members € 2,290

Non-ECA Members € 2,390

EU GMP Inspectorates € 1,340

The conference fee is payable in advance after receipt of invoice and includes conference documentation, dinner on the first day, lunch on three days and all refreshments. VAT is reclaimable.

Post-Conference Workshop Audit Trail Review for CDS/ Laboratory Systems

ECA Members € 790

APIC Members € 840

Non-ECA Members € 890

EU GMP Inspectorates € 445

The conference fee is payable in advance after receipt of invoice and includes conference documentation, lunch and all refreshments. VAT is reclaimable.

Accommodation

Reservation should be made directly with the hotel. Early reservation is recommended. If booking via the website www.barcelo.com, participants receive a discount of 10% on the daily room rate. You will receive a discount code when you register for the course.

Registration

Via the attached reservation form, by e-mail or by fax message. Or you register online at www.gmp-compliance.org.

Conference language

The official conference language will be English.

Organisation and Contact

ECA has entrusted Concept Heidelberg with the organisation of this event.

CONCEPT HEIDELBERG

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69007 Heidelberg, Germany

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For questions regarding content please contact:

Ms Anne Günster (Operations Director) at

+49(0)62 21/84 44 50, or per e-mail at

guenster@concept-heidelberg.de.

For questions regarding reservation, hotel, organisation etc.:

Mr Ronny Strohwalde (Organisation Manager) at

+49(0)62 21/84 44 51, or per e-mail at

strohwalde@concept-heidelberg.de.

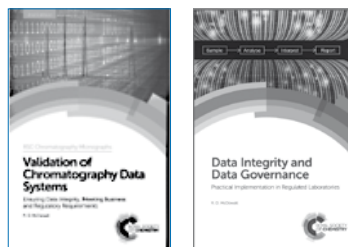
Social Event



On 16 June 2020, you are cordially invited to a social event.

This is an excellent opportunity to share your experiences with colleagues from other companies in a relaxed atmosphere.

Literature



Participants of this Course can purchase the 2nd Edition of Dr Bob McDowell's book "Validation of Chromatography Data Systems" (Royal Society of Chemistry) and his new book on Data Integrity and Data Governance: Practical Implementation in Regulated Laboratories, each with a discount of 20%!

You will receive the order forms for these books at the course.

If the bill-to-address deviates from the specifications on the right, please fill out here:

Reservation Form (Please complete in full)

- Data Integrity Quality Oversight in the QC Laboratory | 16/17 June 2020, Hamburg, Germany
- Post Conference Workshop Audit Trail Review for CDS/Laboratory Systems | 18 June 2020, Hamburg, Germany

Title, first name, surname

Department

Company

CONCEPT HEIDELBERG
P.O. Box 101764
Fax +49 (0) 62 21/84 44 34

D-69007 Heidelberg
GERMANY

Important: Please indicate your company's VAT ID Number

Purchase Order Number, if applicable

City

Country

ZIP Code

Phone / Fax

E-Mail (Please fill in)

General terms and conditions

If you cannot attend the conference you have two options:

1. We are happy to welcome a substitute colleague at any time.
 2. If you have to cancel entirely we must charge the following processing fees:
 - Cancellation until 2 weeks prior to the conference 10 %
 - Cancellation until 1 week prior to the conference 50 %
 - Cancellation within 1 week prior to the conference 100 %
- CONCEPT HEIDELBERG reserves the right to change the materials, instructors,

or speakers without notice or to cancel an event.

If the event must be cancelled, registrants will be notified as soon as possible and will receive a full refund of fees paid. CONCEPT HEIDELBERG will not be responsible for discount airfare penalties or other costs incurred due to a cancellation.

Terms of payment: Payable without deductions within 10 days after receipt of invoice.

Important: This is a binding registration and above fees are due in case of can-

cellation or non-appearance. If you cannot take part, you have to inform us in writing. The cancellation fee will then be calculated according to the point of time at which we receive your message.

In case you do not appear at the event without having informed us, you will have to pay the full registration fee, even if you have not made the payment yet. Only after we have received your payment, you are entitled to participate in the conference (receipt of payment will not be confirmed). (As of January 2012).

German law shall apply. Court of jurisdiction is Heidelberg.

Privacy Policy: By registering for this event, I accept the processing of my Personal Data. Concept Heidelberg will use my data for the processing of this order for which I hereby declare to agree that my personal data is stored and processed. Concept Heidelberg will only send me information in relation with this order or similar ones. My personal data will not be disclosed to third parties (see also the privacy policy at http://www.gmp-compliance.org/eca_privacy.html). I note that I can ask for the modification, correction or deletion of my data at any time via the contact form on this website.